

Macon County Social Services Board

August 17, 2011

Minutes

Call to Order

Meeting was called to order by Chair Wendy Dalton. In attendance were Wendy Dalton, Jim Garner, Dinah Mashburn and Jane Kimsey.

Minutes

Open and Closed Session Minutes of the June 22, 2011 Board meeting were reviewed. Both Open and Closed Session Minutes were approved on motion of Jim Garner, second by Wendy Dalton.

Financials

Monthly financials reported for July, the first month of the fiscal year, were briefly highlighted. Cathy Makinson, Business Officer, gave FY '10-'11 closeout information. Due to federal and state funding cuts in last fiscal year and recurring in this fiscal year, cost saving and efficiency measures were taken in administrative and personnel areas that resulted in recurring county savings. For FY '10-'11 county budget, total actual revenues were \$3,210,364 and total actual expenditures were \$3, 894,592. Tentative FY '10-'11 close out netted \$478,576 in county savings which the county single cost auditors will have final audit available in October.

Program Reports

Medicaid reports were reviewed. FNS reports were not available and could not be printed; however, will be available next month.

Old Business

Customer Service Survey has continued to show positive results in customer service delivery at the reception area. Customers have begun to comment that they have already completed the survey and did not want to complete it again. This is resulting in inefficiencies for processing at the front desk. Based on positive results for 2 months and feedback from customers, it is recommended that the survey be concluded and consideration given to having an annual survey conducted for a specified point in time, rather than a continual annual survey. Board concurred.

New Business

Energy assistance programs are being redesigned due to federal funding cuts and state legislative changes. The Low Income Energy Assistance Program will no longer have auto eligibles through the Food and Nutrition Services program and recipients will not receive checks directly. It is anticipated that this program will only be funded at 10% of what was funded last year. The Crisis Intervention Program target population and funding level will also be modified. Coordination of all available community resources for the winter months ahead will be critical which a community planning meeting will be held in late September to educate community partners and to develop plan maximizing

limited resources. Board suggested Director contact Sheriff to request law enforcement periodic walk thrus of the lobby for safety purposes.
NC Boards of Social Services Association Newsletter was provided to Board Members.

Closed Session

Dinah Mashburn made motion to go into Closed Session to discuss confidential case information, personnel and contracts. Jim Garner seconded, and motion carried. Board returned from Closed Session.

Next Meeting

Next meeting was set for Wednesday, September 21st at 9:00 am in the DSS Administrative Conference Room.

Meeting adjourned.

APPROVED BY:

Chairman/Date

Secretary/Date