



ADDENDUM # 1

RFP NO. 01-4140p

**“STATE OF THE ART” AUTOMATED COMPUTER ASSISTED
MASS APPRAISAL (CAMA) SOLUTION ALONG WITH TAX
OFFICE SUITE OF SOFTWARE (TSS, INCLUDING TAX
ASSESSMENT, TAX COLLECTIONS AND LAND RECORDS
SOFTWARE)**

ISSUE DATE: MARCH 3, 2020

RFP ISSUED FEBRUARY 12, 2020

**PROPOSALS WILL BE RECEIVED UNTIL
MARCH 31, 2020 AT 4:00 P.M.**

*** Correction to the Original Tables ***

The Information Technology Section starting on page 58 did not contain the correct data. Please disregard the Information Technology Technical Requirements from page 58 to 74. These pages have been corrected and a new set of data established. Please find the link below and follow to the corrected fillable tables that will need to be submitted with the completed RFP to be turned in by March 31, 2020 by 4:00 p.m.

<http://maconnc.org/images/finance/RFP%20Addendum%20IT%20Final.pdf>

- Q. *Page 12 Item 26 (as well as Page 13 Item 31): Is this feature to be available to the public? Please define "Customer" and describe the basic features supported by this feature.*
- A. The customer means our (the tax office) customer. The tax payer or property owner is a customer of the tax office. The tax office needs to have the capability to query the taxpayer by all existing data fields. Whether by account number parcel number, street name, property address, bill number or their name. The tax office should be able to pull up the taxpayer (customer) by any of these means. This DOES NOT mean that the customer (tax payer) needs to be able to do this.
- Q. *Page 41 Billing and Collections Technical Requirements. General Requirements. Item #8 (as well as page 58 Information Technology Technical Requirements. General Requirements item #8). Please describe the interface desired for "Starz Thru NCVTS."*
- A. Starz is the motor vehicle program thru the NCDMV and the VTS program is through the NCDOR . It is accessed by a host on demand web based 3270 terminal emulator. We do not wish to integrate with this program but to be able to access it.
- Q. *Page 41 Billing and Collections Technical Requirements. General Requirements, Item #8 (as well as page 58 Information Technology Technical Requirements. General Requirements item #9): Please describe the interface desired for "skip trace database i.e. : Accruint:."*
- A. This site is web based that our office signs into. The system we now have with this site is acceptable and no integration will be necessary for Accruint.

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